


This Children's handbook is based upon the Parent Handbook and as such is reflective of the Centre's Statement of Purpose.



CHRYSALIS
ASSESSMENT & SUPPORT CENTRE

Children's Handbook 1

Revised September 2019
Dragonfly Children's Services Ltd.
Trading as Chrysalis Assessment & Support Centre

If you need help to read this ask us.  We can help.

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Hello!


Welcome to our Centre.

We hope you will be happy staying with us here for a short while. We try to make every single person as happy and as comfortable as we can while they are here.

Can you draw a picture of you with a happy smiley face?

Or maybe you can write a list of what makes you happy and comfortable.

You and your family will have your own person looking after you whilst you are here called a 'LinkWorker', but we will all be helping you and your family with some good ideas to help keep you safe and well.

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There are lots of people at the Centre who will be available to help you and your family who know lots of information about how to care for children and how to keep families safe and well. They will be working closely with you and your family whilst you are at Chrysalis.

It is EVERY child's right to be kept safe. Can you think of what things keep you safe and well?

Maybe you can draw or write some of them.

We hope that you and your family will chat regularly with your 'Link Worker' and tell them how you feel and how things are going for you at the Centre.

We hope you like your room and that there are enough things for you to play with and to do whilst you are here.


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What sort of things do you like to do and to play with? Put a circle around the 5 things you enjoy doing the most.

A collection of 18 rectangular boxes, each containing a different activity. The boxes are arranged in three columns and are tilted at various angles. The activities listed are:

- Singing
- Playing in the Park
- Riding a bike
- Paddling in the Sea
- Playing in the Play House
- Swimming
- Running
- Cuddling
- Looking at Books
- Playing with Cars
- Eating
- Skipping
- Playing with Dollies
- Painting
- Drawing
- Jumping


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There are lots of things to do close by here in Bridlington like the Leisure Centre where you can swim or play games. There are parks and other places to visit and of course, there is the seaside and beach - which can be great fun!



You will be able to go to school just as you are used to doing, and there is also a Doctor and a hospital close by just in case you are poorly or hurt yourself. There are also lots of shops close by, there is even a little Zoo.

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Here at the Centre, we try to make sure that everyone is comfortable and as happy as they can be, and that means that we all have to think about our behaviour and make sure that we don't do or say anything to hurt anyone, or make them feel sad or uncomfortable.

Here are some things that would hurt other people or make them feel sad or uncomfortable:

- a) Kicking
- b) Scratching
- c) Biting
- d) Hitting
- e) Smacking
- f) Throwing things
- g) Name calling
- h) Saying horrible things
- i) Swearing
- j) Bullying

If you do things that hurt other people, or that make them feel sad or uncomfortable, we will ask you to stop doing it. If you do not stop, it will make it very difficult for us to help you and your family with good ideas.

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Towards the end of the time you are staying with us, your 'Link Worker' will talk to you and your family to decide what will happen next to make sure that you are kept safe and well.


We hope that you will help us to make sure that this happens.

If someone hurts you or makes you feel sad, unhappy or unsafe whilst you are at the Centre, you must tell someone.

You could tell:

- Your parent or adult who is caring for you
- Your own family 'Link worker'
- Someone who visits you at the Centre
- Someone who works at the Centre
- Childline 08001111
- NSPCC 0808 800 5000
- Children's Commissioner 02077838330
- OFSTED 03001231231

We look forward to getting to know you at the Centre.

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Whilst you are at Chrysalis, sometimes you might here people talk about you and you might hear them call you a 'Looked After Child'. This means that whilst at Chrysalis you are being looked after by your family, but the place where you live 'the Local Authority' also make sure that you are looked after which means you are a 'Looked After Child'

When this happens, you will have someone called an Independent Reviewing Officer (IRO's) who will ensure that your planned care is good quality and takes your own wishes and feelings into consideration. There is an IRO for all looked after children.

Your IRO is:

Here are some things to help you stay safe if there is a fire at the Centre:

- If you are with your parent, a carer or one of the people who are helping your family at the Centre, walk very smartly with them to the front door and out into the street where we can see you and know that you are safe.
- If you are alone and you see a fire, you should go straight away and tell an adult and they will make sure that you are safe.
- If you are alone and you hear the fire alarm, and the fire is not in the room where you are, you should stay where you are and someone will come and get you.
- If your room gets very smokey, crouch down onto the floor until someone comes to get you.
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If you get lost and can't find your way back to the centre, you can use the details below to contact us:

1. Chrysalis Assessment Centre: 12 Tennyson Avenue, Bridlington YO15 2EP
2. Manager's name is: Rachael Thompson
3. Phone number is: 01262670112
4. email address is: rachael@chrysalisassessmentcentre.co.uk

If you can't find us, the local police can help, their number is: Local police - 101

Emergency services number is: 999

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